Minnesota Healthcare Programs (MHCP) Pharmacy Module Modernization Project

Stakeholder Meeting

October 16th, 2024
2:30 PM- 3:30 PM CT

Branding Update

- Effective October 1, 2024, Magellan Medicaid Administration, LLC. (MMA) changed to Prime Therapeutics State Government Solutions LLC.
- The new brand combines Prime and Magellan Rx Management (Magellan Rx) under the Prime Therapeutics name.
- All future communication, marketing materials, and contact information will reference the new Prime Therapeutics brand.

Project Go Live Timeline Updates

- Minnesota Healthcare Programs (MHCP), Pharmacy Module Modernization Project Go Live **November 4th, 2024**
    - ✓ Project will improve management and administration of the pharmacy program for MHCP staff, providers, and recipients
    - ✓ Provide MHCP with configurable, compliant, and easy-to-use solutions
    - ✓ On-time delivery of services on 11/4/2024 that provides seamless access for recipients and pharmacies.

- Link to the communication posted on the website is located here:
[Important Pharmacy Notice of Go Live Postponement](#)

PMM Provider Testing/Training Schedule
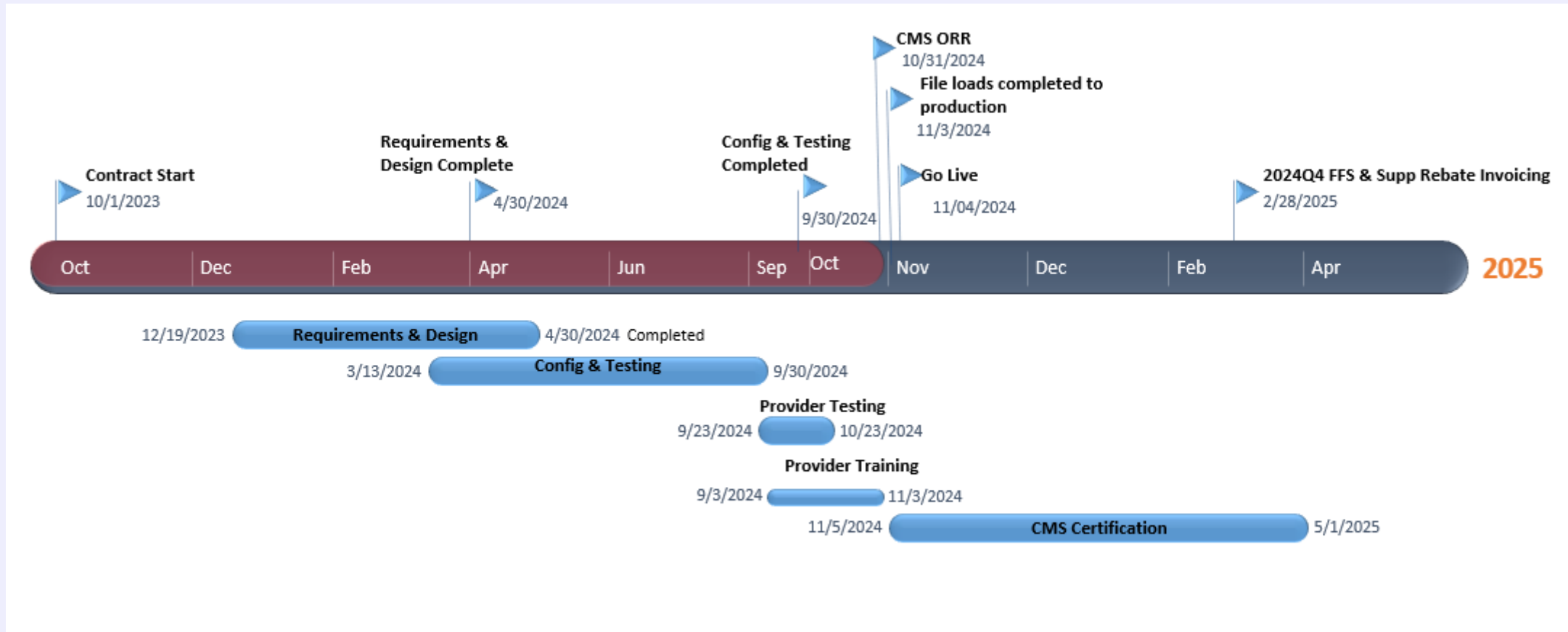
Modernization Improvements

New improved changes coming November 4, 2024

- Modernization Advantages/Enhancements:
  - Modernized system that is configurable without programmers that have divided attention
  - Electronic submission of prior authorizations – save time and often receive real-time determinations by submitting electronically through www.covermymeds.com
  - Strength/package size changes do not require a new PA
  - Change of pharmacy does not require a new PA
  - No PA number on the claim required

- Modified Business Rules:
  - Bypass Early Refill (ER) edits for strength changes from same prescriber
  - Most quantity limits will be quantity per day, not a quantity per 30 days
  - TPL: OPAP/OPPRA
  - Accumulator for Early Refills

- Item to Note:
  - Information will need to flow between multiple systems on a prescribed timeline (e.g. eligibility, claims, etc.) MN noting for everyone to be aware of.
  - MN-ITs eligibility lookup will be operational for pharmacies who need to verify member's eligibility same day.

Processes Not Changing

Reminder there will be no changes to the following, these will remain with DHS:

➢ Provider Enrollment
➢ Provider Payments
➢ Non-POS claims processing

Also, daily file transfers, MN-ITs look-up still reads from MMIS and is available.

Provider Training

Provider Training

Self-pace learning video
    Located on website at https://minnesota.primetherapeutics.com/provider-training

Topics Covered:
    Data Elements for initial set-up
    Readiness documents and resources
    Modes of claims submission
    Prior Authorization submission
    Summary of changes
    Contact information

Provider Testing

Provider Testing

Provider Testing:

Mid September 23rd through October 23rd, 2024

- Pharmacy providers interested in testing prior to Go-Live can send a request to the following testing mailbox: MRxPharmacyTesting@primetherapeutics.com
- Pharmacies that send a test request will receive a Test packet prior to the start of testing.
  Test packet will include:
    In-scope transaction types (B1, B2, COB)
    Required data elements
    Testing instructions
- Pharmacy providers will then begin to submit test claims and communicate the following details via the test mailbox:
- For each claims, provide:
    - RX number
    - Date of Service
- Once test claims are verified in the system pharmacies will receive a response that testing in completed.

Claims Submissions

BIN/PCN and Payer Sheets

NEW INFORMATION:
  BIN: 026787
  PCN: 5309662024
  New ID cards will be issued to all members

Payer Specification Sheets are available at [Forms and Documents - Minnesota (primetherapeutics.com)](primetherapeutics.com)

Go-Live Timing Submission of Claims:
- Nov 3rd –Submit claims to DHS
- Nov 4th –Prime is live and ALL NCPDP CLAIMS go to Prime for ALL dates of service (both pre and post go-live dates)

340B Submissions

- Submit SCC = 20 to drive both reimbursement and rebate exclusion
- 2 NPI numbers are not needed
- SCC = 20 must be used with the NPI associated with the 340B record **this is a correction from last meeting**

Communications

Communications

- Letters have been sent to communicate the process for reroute of claims if submitted with the wrong BIN/PCN.
- Member Benefits will not change
- Provider Notices:
  - 90-day Provider Notice - Week of July 1st (Completed)
  - 60-day Provider Notice - Week of Sept 1st (Completed)
  - 30-day Provider Notice - Week of Oct 1st (Completed)

Go Live Contact Information

Go Live Contact Information

For help with Prior Authorizations: contact the Prime PA/Pharmacy Help Desk
1-844-575-7887

For help with issues or defects post go-live: contact the Prime PA/Pharmacy Help Desk
1-844-575-7887

Provider Enrollment Issues:
For provider enrollment/payments/eligibility please continue to contact [DHS](DHS)

Website tools

Website Tools

New Website went live July 28, 2024: https://minnesota.primetherapeutics.com

Announcements

- Notification of Go-Live Date change
- 30-Day Pharmacy Provider Notice
- Previous MHCP Pharmacy Module Modernization Project Stakeholder meeting presentations (11/30/23, 3/20/24, 6/18/24 and 8/21/24)

Resources

- *Forms and Documents:*
    - MN MAC Price Research Request Form
    - Provider Manual
    - Payer Specs
- *FAQs*
- *Links*
    - Preferred Drug List information and links
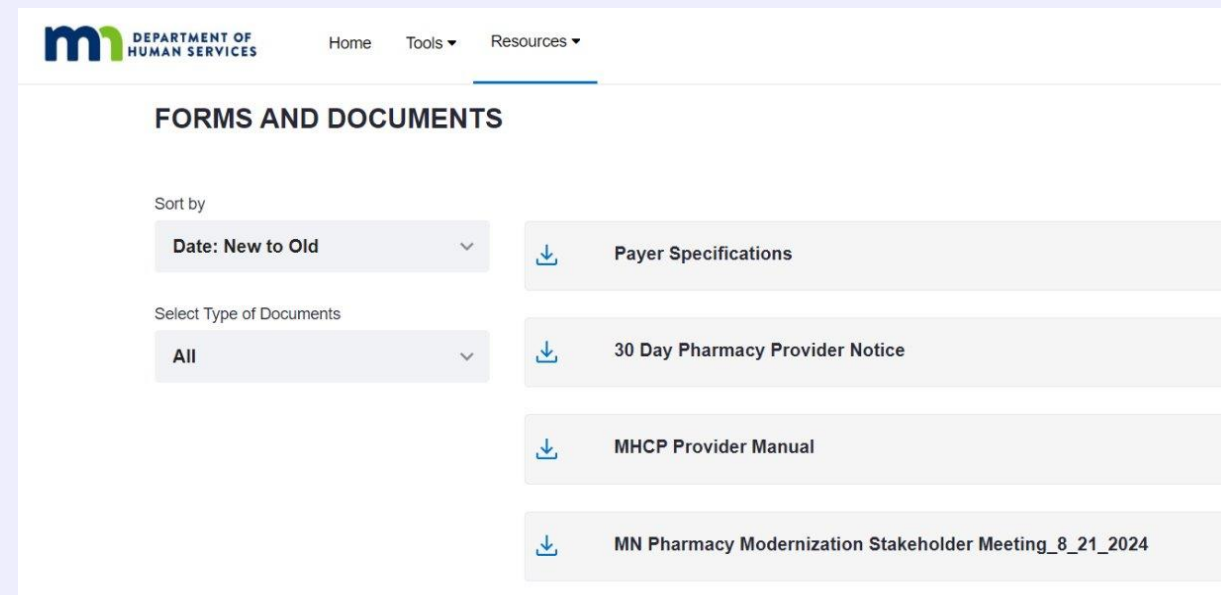
Upcoming Website Tools

Available on **October 27, 2024:**

Resources

- *Forms and Documents:*
  - Medical Prior Authorization Form
  - General PA Form
  - Prescription Drug Reconsideration Request Form
- *SMAC Documents*
  - MAC Price Files
  - MAC Pricing FAQs

Available at Go-Live

- Drug Look Up Tool
- Secured Provider Log-In Portal
- Web Claims Submission Functionality

Post Go Live Support

Post Go Live Support

Prime will provide Post Go-Live monitoring and support:

      Command Center meetings with MHCP will be held daily to include reporting and
      analysis
      Monitoring of all operational functionality
      Targeted outreach to pharmacies based on claims analysis

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Desk 1-844-575-7887